



MARINE VISION

QUALITY POLICY

MARINE VISION S.L prioritizes in its quality policy the development of its activity (Comercialization of specialist diving equipment and machinery) in a way that guarantees complete customer satisfaction in terms of quality, fulfilment of requirements and deadlines and customer service. To acheive this it has introduced the System of Quality established by Standard **UNE-EN ISO 9001:2008**

The Management, conscious that quality is one of pillars on which **MARINE VISION S.L** should cement its future, facilitates the human and material resources needed to ensure our services satisfy, permanently, market demands.

The general guidelines of the Quality Policy consist of are:

- To **inform** all **MARINE VISION S.L.** staff so they are fully aware of their functions and the current **Quality Policy**.
- To **analyse** the mistakes and errors that can occur in order to eliminate their **causes** and therefore avoid their future **repetition**.
- To satisfy **requirements** and supply better service than our competitors in order to **improve** the **satisfaction** of our customers (private customers and the public sector).
- To improve the **culture of constant improvement** in order to increase the efficiency of the System of Quality Management.
- To define **objectives** in terms of quality, with this policy serving as a basis for its assessment.
- To **revise** this Quality Policy annually, guiding it towards continual improvement.

We understand that to compete successfully we have to strive to achieve excellency in the quality and productivity of our services.

This Quality Policy is aplicable to every area of **MARINE VISION S.L.**

Gerencia
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